

Terms and conditions

General

HF Kits Terms and conditions. These general conditions are drawn up by HF kits located in Gouda (The Netherlands) and apply to all offers and quotations. When you purchase in the web-shop, you acknowledge that you have taken note of the general terms and conditions, the privacy policy and agree to this.

Delivery

After placing an order HF kits will proceed to delivery as quickly as reasonably possible. HF Kits transfers the orders in most cases within 24 hours to the carrier for shipment. Depending on the order flow and availability, the dispatch term will be no later than three working days. If HF kits can not meet this requirement, we inform you about the expected delivery time. If you do not agree with the delivery term, you can cancel the order free of charge and your payment will be returned within five working days. Delivered items remain the property of HF kits until you have fulfilled all your (payment) obligations. HF Kits applies different delivery conditions during vacations and holidays. In this case, orders will not always be shipped within three working days. HF Kits informs you about this on the website.

Transport

Shipping costs will be charged to the customer. Parcel post is limited insured by the carrier. If you want to use transport without track & trace and / or insurance, then the risks are for the receiving party.

Prices

All prices on the website include 21% VAT. All prices on the website are subject to typing and programming errors. No liability is accepted for the consequences of such errors.

Guarantee

Obviously, the guarantee provided in Europe is fulfilled. Since HF kits generally supply self-assembly kits, the guarantee for the individual parts in the delivered set is guaranteed. HF Kits is in no way responsible for the success of your self-building project. If the warranty request is honored by HF Kits, it can be decided in consultation to repair the product, replace it or proceed with financial compensation. The financial compensation will never exceed the new price of the delivered product.

Liability

Any liability of HF Kits for any form of damage is excluded, such as direct damage, indirect damage, personal injury or lost profit.

Buy at a distance

HF kits will handle a legal cooling off period of 14 days provided it concerns a delivery to consumers. This means that you can return the products within 14 days without giving any reason. HF Kits will not reimburse the return shipping costs. Right of withdrawal is only possible when products are unused, undamaged and as new including all related accessories. You will receive the

costs incurred including shipping costs (only the complete order) within 30 days return to your bank account. Products that have been specially ordered for you in large quantities or that have been manufactured on special request do not apply the right of withdrawal.

Force Majeure

HF kits is not liable if we do not comply the agreement due to force majeure. Consider, delivery problems at suppliers, strikes at carriers, natural disasters, government measures, illness, disruptions in the electricity grid, internet disruptions and email failures.

Privacy policy

To proceed an order, HF kits needs personal information, such as your name, address and any other necessary data. HF kits will in no case provide your data to third parties. For the full privacy policy, see the following page:

[Privacy policy](#)